

**Contact numbers for questions about the Grievance, Coverage Determination, and Appeals process, or to inquire about the status of a Coverage Determination or Appeal request**

**Members**

Member Services Department

Toll Free: 1-800-794-5907

TTY: 1-877-245-7930

Fax: 1-800-956-4288

**Physicians/Providers**

Pharmacy Department

1-866-315-7587

Fax: 1-800-310-9071