

Internet Privacy Statement

This Internet Privacy Statement applies only to information on <http://www.careplushp.com>.

Commitment to Confidentiality

At CarePlus Health Plans, Inc., we are committed to maintaining the highest level of confidentiality regarding all of the information we receive from our policy owners including the information obtained through this web site. This Internet Privacy Statement will assure you that the information you share with CarePlus Health Plans, Inc. is kept confidential and fully secure. CarePlus Health Plans, Inc. may change this Internet Privacy Statement at any time by prominently posting revisions to our web site although, you will be notified of any modifications in the use of Personally Identifiable Information via email, mail or phone depending on circumstances.

Personal Information

Personally Identifiable Information is described as data that is unique to an individual, such as a name, address, telephone number, Medicare ID number, social security number and date of birth (DOB).

At CarePlus Health Plans, Inc. we are very aware of the privacy concerns of our members and others who visit the CarePlus Health Plans, Inc. web site. In fact, we share your concerns and will not solicit personal identifiable information from you as you tour our web site. If you do elect to voluntarily provide personal information to us, in no case will we sell, license or transmit that information outside of CarePlus Health Plans, Inc. for any reason, unless you authorize us to do so.

There may be instances in which, we may request personal information from you through our web site in order to deliver requested materials to you, respond to your questions, or deliver a product or service. In addition, we may disclose your personal information (as described above) to our agents, third party partners, affiliates and subsidiaries to enable they perform certain functions for us.

Our web site makes use of Session Cookies. "Session Cookies" are small computer files that remain within your computer's memory and are only used for navigation through the web site. The Session Cookies are not tied to personally identifiable information.

Personally Identifiable Information provided to CarePlus Health Plans, Inc. may be subject to disclosure to judicial or other government subpoenas, warrants or orders.

Internal Security Procedures

Security measures within our web site are in place to protect against the loss, misuse and/or unauthorized alteration of all information. However, the nature of the Internet prevents us from guaranteeing the confidentiality of information we receive through the web site or via e-mail. Therefore, you may want to contact us by telephone at our toll-free Member Services Department number.

Linkage

As you navigate through our web site, you may find links to other web sites. Inclusion of these links does not imply endorsement by our web site, or by CarePlus Health Plans, Inc. You are encouraged to look for and review the privacy policies of any web sites visited.

Email

CarePlus Health Plans, Inc. may send email communications to you from time to time. However, these email communications will never include your confidential Personal Health Information. CarePlus Health Plans, Inc. strongly suggests that you never include any confidential information when attempting to contact us via email.

Modifications

This Internet Privacy Statement is effective as of November 2005 and was last updated in August 2008.

Copyright

Copyright and other laws protect all information, content and all other materials offered through the web site. You may not copy or distribute any of these materials without prior written consent from CarePlus Health Plans, Inc. However, you may print a single copy of the information contained on this site so long as you use these materials for personal, noncommercial use only.

For More Information

The CarePlus Health Plans web site is maintained by CarePlus Health Plans, Inc.'s offices locate at: 11430 NW 20th Street, Suite #300, Doral, FL 33172 and 4295 Independence Parkway, Suite #300, Tampa, FL 33634.

All questions or concerns regarding this Internet Privacy statement should be directed to the Humana Privacy Office by US Mail at: Humana, Inc., Privacy Office, 500 West Main Street, Louisville, KY 40202.